Temos

Trust • effective medicine • optimized services

IEEA | International Society for Quality in Health Care External Evaluation Association

Accredited Standards 2019-2023

Introduction Temos International Healthcare Accreditation Programs for Healthcare Organizations

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Introducing Temos International

- Founded in 2010 with Headquarters in Germany
- Spin-off of a European research project with partners from Aachen University Hospital, quality experts, German governmental research organization, international travel health insurances, and others

Temos International HQ near Cologne, Germany

Temos stands for:

Trust

Effective **M**edicine

Optimized **S**ervices

Introducing Temos International

- 10 years in business
- 14 regional offices worldwide
- 25 assessors with experience from > 100 countries

- All accredited/certified providers can be found here:

https://temos-accreditation.com/AccreditedPartners/List.aspx

Temos regional offices & contact points

Europe

- Germany (HQ): Cologne
- Greece, Cyprus: Athens
- North Macedonia, Serbia: Skopje
- Russia: Moscow
- Turkey

Africa

- Egypt: Hurghada
- Tunisia: Tunis
- Seychelles: East Africa and Indian Ocean

Middle East

- Jordan, KSA: Amman
- UAE, Oman, Qatar: Dubai

Asia

- Iraq: Baghdad
- Iran: Tehran
- Malaysia: Kuala Lumpur

North and South America

- USA, LATAM, Caribbean: Rhode Island

Temos Regional Offices

Scope of TIHA

To neutrally assess, evaluate and validate the quality of medical and non-clinical services, to identify potential for improvement and to optimize medical quality as well as quality of services in the Applying Organization with the overall aim to assure continuum of care for patients.

Introducing Temos International

First and only accreditation body worldwide with standards - including international patient management - accredited by the International Society for Quality in Health Care ISQua (now IEEA)

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Temos International GmbH

Excellence in Medical Tourism including Quality in International Patient Care

Awarded by IEEA
following an independent assessment
against the Guidelines and Principles for the
Development of Health and Social Care Standards,
4th Edition

The period of Accreditation for these Standards
is from
April 2019 until **April 2023**

President

Head of Operations

Tailored accreditation programs for:

- Hospitals and clinics
- Primary care and day surgery centers
- Dental practices, clinics and hospitals
- Eye care clinics and hospitals
- Reproductive care clinics
- Rehabilitation centers (in- and/or outpatients)
- Community pharmacies

One size does not fit all!

Tailored certification programs:

Facilitators (medical travel coordinators)

Certificate of Compliance: COVID-19 Safe

Our vision

Through our professional assessments, we want to achieve that Temos accredited healthcare facilities are:

- Preferred by patients for the safety and quality assurance of their environment
- Recommended by patients to their families and friends
- Peferred by phyicians for their quality work and patient services
- Preferred by payors for their clients
- Appreciated by employees as beneficial for their personal professional development

Accreditation process

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Why Temos accreditation?

Quality outcomes for the organization

- Streamline operations to increase efficiencies
- Align departments and functions to coordinate and harmonize systems
- Increase staff competencies and satisfaction
- Improve outcomes
- Reduce risk and liabilities

Business benefits for the organization

- Differentiation from competitors
- Better brand visibility
  - Temos' promotion of the organizations via its website, social media, etc.
- Increased marketing potential
  - Leverage your accreditation in marketing your services
  - Build trust and loyalty – demonstrated commitment to quality

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Poor quality can cost a hospital 15-25% of total costs or more…

- Prevention Costs
- Appraisal Costs
- Internal Failure Costs
- External Failure Costs

Your investment in accreditation: return of invest (ROI) by cost savings!

Source: http://www.novaces.com/focus-pdca.php

Patients‘ perspective and needs

- Better clinical and non-clinical outcomes
- Improve overall patient experience
- Receive treatment in a safe, secure, trustworthy and third party accredited environment
- Assure continuum of care from first contact to follow up

...it's easy to see there is no comparison.

Temos International Healthcare Accreditation offers ISQua/IEEA accredited programs for hospitals & clinics as well as dental practices, dental clinics, and dental hospitals. New programs are being added. Contact Temos for the latest information.

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	Accreditation Programs for...																	*Standards Include...*									
	Hospitals	Clinics	Day Surgery	Primary Care	Dental	IVF	Emergency Medical Services	Physical Rehab	Eye	Medical Travel	Pharmacy	Laboratories	Home Care	Long-Term Care	Spas	Transport	Telemedicine	Clinical Outcomes	Risk Management	Patient Safety	Patient Experience	Sustainability	Patient Blood Management	Legal Aspects / Int'l. Patients	Ethic & Int'l. Patients	Cross-Cultural Modifications	Clinical Standards
Temos®	YES	YES	YES	YES	YES	YES	⌖	YES	YES	YES	YES	⌖					⌖	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
JCI	YES	YES	⌖⌖⌖	⌖⌖⌖	⌖⌖⌖	⌖⌖⌖		⌖			⌖	YES	YES	YES		YES		YES	YES	YES	YES						YES
Accreditation Canada/HSO	YES	YES	YES	YES	YES	YES	YES	YES				YES	YES	YES				YES	YES	YES	YES						YES
GHA	YES	YES								YES								⌖⌖⌖⌖	⌖⌖⌖⌖	⌖⌖⌖⌖	⌖⌖⌖⌖				YES	YES	
ACHSI	YES	YES	YES	YES	YES		⌖						YES					YES	YES	YES	YES						YES
CARF International	⌖⌖	⌖⌖						YES					YES	YES													
AAAASF Certification		YES	YES		YES			YES										YES		YES							YES

PLEASE NOTE: Effective October 2020, QHA-Trent Accreditation has closed and recommends Temos to its clients. Contact Temos for more information.

⌖ Included in standards, not as a separate program ⌖⌖ Rehabilitation only ⌖⌖⌖ Part of ambulatory care standards ⌖⌖⌖⌖ International patients only

Temos also offers these exclusive benefits:

- Membership Diplomatic Council
- Quality made in Germany
- Temos Alliance
- Temos Academy
- Ongoing Social Media Promotions
- Partnerships with Assistance Companies

* All data provided based on information available on 9th November 2020.

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Learn more. Call +49 2204 426480 today. Email: Contact@Temos-Worldwide.com. Or visit Temos-Worldwide.com.

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We look forward to hearing from you!

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