

# Temos facility classification

## Dental Centers

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This document is an annex to the online questionnaire you have already received access. Please use it for your categorization of your facility. This is been asked in the section “Basic Information – Type of facility” of the online questionnaire.

## Temos Classification Dental Centers

In the frame of the Temos Dental Certification process Temos differentiates between dental practice, dental clinics and dental hospitals. The classification shall assist dental institutions to find their appropriate categorization. The definition of its categorization within the Temos system is a decision of the candidate, however Temos might propose a different classification if adequate.

### 1. Dental practices (single practice)

Dental practices have up to 5 (fulltime) dentists, at least 1 hygiene specialist and work with graduated dental nurses. Occupational health and safety for the staff is realized, Continuous Medical Education (CME) is routine.

#### 1.1. Basic services:

- Outpatient treatment
- High standard in hygiene (hygiene specialist, hygiene plan, etc.)
- Transparency of costs
- Adequate documentation system (in-house, for patients, for insurances)
- At least 3 medical disciplines of the following list:
  - Prophylaxis
  - Esthetic dentistry
  - Parodontology
  - Laser dentistry
  - Endodontia
  - Implantology
  - Prosthodontics
  - Orthodontics
  - Functional diagnostics and therapy
  - Pediatric dentistry

## 1.2. Basic infrastructure and equipment:

- Reception
- Waiting room for patients and relatives
- Communication in German and English
- Adequate treatment rooms
- Up to 5 dentist's chairs
- Infrastructure adequately adapted to handicapped people
- Fire extinguishers
- Phone, Fax, email, Website
- Intra-oral X-ray
- Quality management

## 2. Dental clinics (group practice) - further requirements in addition to dental practices

Dental clinics have 5 to 10 (fulltime) dentists, at least 1 hygiene specialist and 1 prophylaxis specialist and work with graduated dental nurses. The medical team is supported by administrative staff. Occupational health and safety for the staff is realized, Continuous Medical Education (CME) is routine and documented.

Dental clinics also ensure a hospitalization for in-patient treatment in cases of need. The respective technical equipment and human resources are available and guarantee optimal treatment.

### 2.1. Basic services:

- Emergency management
- 24/7 availability
- Separate waiting room
- Transfer & accommodation service for patients
- Collaboration for pre- and after-treatment in different countries
- At least 6 medical disciplines of the following list:
  - Prophylaxis
  - Esthetic dentistry
  - Parodontology
  - Laser dentistry
  - Endodontia
  - Implantology
  - Prosthodontics
  - Orthodontics
  - Functional diagnostics and therapy
  - Pediatric dentistry

## 2.2. Basic infrastructure and equipment:

- More than 5 dentist's chairs
- Operation theatre
- Multi-lingual reception
- Contact for insurances
- Fire and security system
- Established Quality Management including dental lab/manufacturer
- Adequate imaging (depending on services)

## 3. Dental hospitals - further requirements in addition to dental clinics

Dental hospitals have more than 10 dental chairs and at least 10 (fulltime) dentists and at least 2 hygiene specialists. An infection control committee does exist and meets regularly to support staff and patient safety.

### 3.1. Basic services:

- Department for quality management
- International Patients Department or adequate department
- At least 9 medical disciplines/services of the following list (implantology is obligatory):
  - Prophylaxis
  - Esthetic dentistry
  - Parodontology
  - Laser dentistry
  - Endodontia
  - Implantology
  - Prosthodontics
  - Orthodontics
  - Functional diagnostics and therapy
  - Pediatric dentistry

### 3.2. Basic services:

- Digital intra-oral X-ray
- Orthopantomography
- ...
- ...