



# Temos

Trust • effective medicine • optimized services

## Temos Accreditation for Medical Travel Coordinators

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Temos: Your Advantage





## Get started!

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Start the accreditation process today! Call, email, or visit the Temos website to create your free, private, personal account. You will be assigned a secure user name and password to access the Temos Information Chart (TIC). Complete the TIC to receive your free estimate of costs and expenses to invest in your organization.

***Sharpen your competitive edge with Temos!***

## Unique Benefits of Temos Accreditation:

- Complimentary **marketing** & networking services provided by Temos
- Direct **access** to Temos accredited hospitals & clinics as your clients
- Free, exclusive **membership** to the Diplomatic Council
- Participation** in the Temos Academy
- Promote your certificate and the Temos seal for **market differentiation** as a recognized mark of excellence
- On-going support** from the Temos team
- And more!

# Temos Accreditation:

**Market Differentiation.** Differentiate your business while improving your knowledge, skills, and marketability with Temos **accreditation**. Temos accreditation in Medical Travel Coordination is an affordable, streamlined process to demonstrate to your clients that your services are trustworthy, transparent, and of superior quality.

Our team of experts provides invaluable feedback and suggestions for ways to improve your services from the required information and documentation you provide based in international best practices and practical experience. The personalized service ensures your organization receives the attention it needs to benefit from accreditation.



“Being a Temos accredited assistance company is an honor and source of pride for Marm Assistance that searches for the excellence in quality services. The educational process created different ideas to achieve improvements for our company and clients. Thank you to the Temos team for giving us the great opportunity to prove that Marm Assistance is a reliable, transparent, professional, independent assistance company”  
- Ilke Saglamer, Quality Management Representative, Marm Assistance



“Temos certification has taught us a great deal about our own company – how to improve our methods, structure, and processes to make us more efficient and better able to serve our customers”  
– Eszter Jopp, CEO, FirstMed Services

# Frequently Asked Questions

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## **What is the purpose of accreditation?**

To (1) objectively assess, evaluate, and validate the quality of services; (2) identify areas for improvement; and (3) optimize the quality of services along the complete continuum of care.

## **Are there prerequisites to accreditation?**

Yes, applicants must confirm being in business for at least two fiscal years and that comprehensive services from pre-travel to post-discharge stages are offered to medical travelers.

## **Can travel agents and tour operators apply?**

Yes. Contact Temos HQ for more information.

## **For how long is the accreditation valid?**

Temos accreditation is valid for three years.

## **How long does the accreditation process take?**

The process takes between 3 to 6 months, depending on how quickly you provide required documents.

## **What are the costs of accreditation?**

The initial costs are a flat fee based on the size of the organization. Annual fees are due at the end of accreditation year one and year two of the three-year validity period.

## **Have more questions?**

Call Temos at +49 2204 42648 0

or email us at [info@temos-international.com](mailto:info@temos-international.com)

Visit our website for more information:

[www.temos-international.com](http://www.temos-international.com)



### **HEADQUARTERS:**

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## About Temos:

Since 2015, Temos has accredited health travel facilitators, setting standards for excellence in the end-to-end patient journey. Medical Travel Coordinators rely on Temos to innovate and promote the highest standards of care for all patients, domestic and international.

Its accredited facilitators are among global leaders, demonstrating commitment to superior patient services.

Contact us today!