

Dear Dr. Mika,

During the routine daily operation of assistance companies like Egypt In-Touch Assistance, it is always crucial to answer the questions like: Is this or that medical facilities capable of handling and managing the medical problem of our patient? Can we rely on their infrastructure, medical team, ...etc? Do we have to leave our patient there or better to evacuate him?

As the majority of our clients are foreigners and expats, either in emergency conditions as ordinary travelers or coming for medical tourism, the most important question is: Are they able to communicate in a professional manner with the international patients considering all aspects e.g culture, language, religion, traditions ...etc ? Not only during the course of treatment but even post treatment follow up.

Although we regularly do the medical network assessment, the need of an international, well-known and a reliable quality system is still presents. We found that in Temos International.

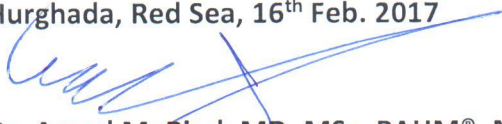
Temos International has a solid and a continuously updated quality system that covers all our worries and answers the above questions in addition to a very reliable and clear process which considers most of our partners and clients' needs.

In Egypt, I will go for these mandatory solutions that improve the quality atmosphere of our medical facilities that covers about 95 million citizens and more than 10 million tourists coming every year.

Temos accredited medical facilities will be recommended by Egypt In-Touch Assistance as reliable facilities which gives not only us but our partners and patients a peace of mind.

Egypt In-Touch Assistance and its team are looking forward to a have a fruitful cooperation with Temos International in Egypt.

Hurghada, Red Sea, 16th Feb. 2017



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